



SOS & Work-Life Services

A Student Outreach Services (SOS) is a school-sponsored benefit that offers the support and resources you need to address personal or education-related challenges and concerns. It's confidential at no additional cost to you. Help is available 24/7/365 at 800.633.3353.

Access Your SOS & Work-Life Services

There are two ways to access your SOS and work-life services: Call 800.633.3353 or Visit mygroup.com | Click on My Portal Login | Work-Life | **Username: gastoncollegesos** | **Password: guest**

Assessment and Counseling

Help is available 24/7/365 through our toll-free number. When students and family members call the SOS, they are offered a face-to-face counseling session in which a thorough assessment can be conducted by a licensed, experienced clinician in their area. Reasons to use the SOS include: marital difficulties, parenting, stress, depression, school-related concerns, alcohol and drug use/abuse, grief and loss, or preventative.

Online Services

- English and Spanish sites available
- 7 content divisions: Parenting, Aging, Balancing, Thriving, Living, Working, and International
- Monthly Online Seminars and eLearning courses with certificates of completion
- Searchable databases and resource links for child care providers, elder care and related services, adoption resources, attorneys, certified financial planners, pet sitting, private and public colleges, and volunteer opportunities
- Over 100 streaming audio files and 100 video files covering a range of health topics
- Savings Center: discount shopping program offering up to 25% discounts on name-brand items
- Relocation Center: an interactive program that allows users to preview communities across the U.S.

Legal Services

- Free telephonic legal advice
- Free 30-minute appointment for legal consultation with a local attorney
- In most cases, 25% discount on ongoing legal services
- Legal forms available to download (such as wills, request for death certificate, etc.)
- Online legal encyclopedia
- Does not cover disputes or actions involving Gaston College, SOS or business issues

Financial Services

- Free financial counseling appointments
- Issues addressed include bankruptcy, budgeting, buying a home, college savings, retirement planning
- Educational materials and financial worksheets provided prior to appointments
- 40 financial calculators available online
- ID theft recovery through credit monitoring
- Discounted credit reports